



Thank you for your interest in requesting assistance from the Greater New Orleans Fair Housing Action Center with your mortgage and hurricane recovery concerns.

In order for us to provide you with assistance, we ask that you complete the following form (2 pages) and send it to us as soon as possible.

The form can be sent by fax to: 504-596-2004

or by mail to: Greater New Orleans Fair Housing Action Center
Homeownership Protection
228 St. Charles Avenue, Suite 1035
New Orleans, LA 70130

Please call us at (504) 596-2100 or toll-free (877) 445-2100 to speak to a homeownership specialist or if you have any additional questions. Once your application is received, you will be contacted within 24 hours.

You should also collect the following documents to begin the counseling process:

- ✓Mortgage statements, correspondence, and original loan documents
- ✓Pay stubs, bank statements, and other proof of income
- ✓Utility bills, loan, and credit card statements
- ✓Tax returns
- ✓Homeowners and flood insurance policies
- ✓Road Home correspondence and closing documents

The Greater New Orleans Fair Housing Action Center is a housing counseling agency approved by the U.S. Department of Housing and Urban Development (HUD). We do not charge any fees for our services and will keep confidential any information provided to us. A copy of our privacy policy will be provided to you upon request.



Homeownership Protection Project

Homeowner Application

Homeowner 1 Name _____

Homeowner 1 Race/Ethnicity _____

Homeowner 1 DOB ___/___/___ Homeowner 1 SSN ___-___-___

Homeowner 1 Employer _____

Job Title _____ How long? _____

Monthly Net Income \$ _____

Homeowner 2 Name _____

Homeowner 2 Race/Ethnicity _____

Homeowner 2 DOB ___/___/___ Homeowner 2 SSN ___-___-___

Homeowner 2 Employer _____

Job Title _____ How long? _____

Monthly Net Income \$ _____

Members of Household over 18 _____ # Children _____

Property Street Address _____

City _____ State _____ ZIP Code _____

Mailing Address (if different) _____

City _____ State _____ ZIP Code _____

Home Phone _____ Work Phone _____

Cell Phone _____ Cell Phone 2 _____

Fax _____ Email _____

How did you hear about the Fair Housing Action Center? _____

Reason(s) for Visit (check all that apply):

Mortgage Insurance

Road Home Other (Describe) _____

Name _____

MORTGAGE INFORMATION

Current Mortgage Company _____ Loan Number _____

Original Amount of Loan \$ _____ Current Loan Balance \$ _____

How much is your monthly payment? \$ _____ What is your interest rate? _____

Are you behind on your mortgage? YES or NO If yes, how many months? _____

Has your lender started foreclosure proceedings? YES or NO Is there a sale date? YES or NO

Have you filed for bankruptcy? YES or NO If yes, when? _____

Do you have a second mortgage? YES or NO If yes, what is the monthly payment? \$ _____

PROPERTY INFORMATION

How much is your yearly homeowners insurance? \$ _____

Does your mortgage company pay your homeowners insurance from escrow? YES or NO

How much is your yearly flood insurance? \$ _____

Does your mortgage company pay your flood insurance from escrow? YES or NO

How much are your yearly property taxes? \$ _____ Are you homestead exempt? YES or NO

Does your mortgage company pay your property taxes from escrow? YES or NO

ROAD HOME

Applicant ID _____

How much is your Road Home grant? \$ _____

Have you received a Road Home grant? YES or NO If yes, when? _____

Will you use your Road Home grant to repair your house? _____ or sell to the state? _____

Why do you disagree with the amount of your Road Home grant? (check all that apply)

- Pre-storm value
- Cost to repair/damage assessment
- Income/eligibility for additional compensation grant
- Amount of insurance/FEMA money received/penalty for no insurance